



# defenderDATA

## Monthly Newsletter

MAY 2015

### MAY ACCOMPLISHMENTS

| Issue Tracker # | Issue Description  | Resolution  | Application(s) Affected by Issue |     |        |
|-----------------|--|---|----------------------------------|-----|--------|
|                 |  |   | Windows                          | Web | Mobile |
| 10142           | Add year to dD News items  | Year was added to all items.  | ✓                                |     |        |
| 6856            | Desktop version has Shift up & down option to rearrange counts, and count # field on web version is shaded and cannot be accessed. | Web version can now rearrange counts and access count # field.  |                                  | ✓   |        |
| 8239            | Removal of Client Info Links and Design Modifications to Case File and Workload.   | The client info area of the web app now matches the windows version. In place of hyperlinks to the lower-right of the case tab, buttons to the right of client info are used for "search existing," "wrong client," and "conflict check" functions. |                                  | ✓   |        |
| 4803            | Timesheet load custom range  | Mobile can now load entries made for a specific user by date.   |                                  |     | ✓      |
| 5570            | Show all Ticklers.   | Can now retrieve all ticklers for users in the tickler prefs, not just ticklers that are due--similar to the ticklers menu in windows rather than the "ticklers" area of the Home screen.   |                                  |     | ✓      |
| 5993            | Add buttons for previous/ next and copy to case tab.   | Web now mimics windows (e.g., previous button moves through current search's hits).   |                                  | ✓   |        |
| 10146           | Timesheets, the Time Entry User field is not being auto populated when adding new entries.   | Auto populate was fixed.  |                                  | ✓   |        |
| 9206            | Add training videos to dD.   | Three training videos related to what kind of data is entered into specific fields for opening a case and charges, closing a case, and appeals and timekeeping were added to dD.  | ✓                                |     |        |

|      |  |   |  |  |   |
|------|--|---|--|--|---|
| 5456 | The schedule displays the logged in user's name with the field label of "For." For is redundant. It would be much more useful to display the subject line. | Scheduled events now display the Subject field. |  |  | ✓ |
|------|--|---|--|--|---|

### JUNE TASKS

| Issue Tracker # | Issue Description   | Resolution  | Application(s) Affected by Issue |     |        |
|-----------------|---|---|----------------------------------|-----|--------|
|                 |   |   | Windows                          | Web | Mobile |
| 4626            | Customized Reports - Users need capability to customize reports themselves. | FDO user test group of nine staff attended training on May 28 and will test through the end of the June before rolling out to all FDOs in July. | ✓                                |     |        |